

Manual - How to use the myMUB mobile app

The myMUB mobile application is a tool meant to facilitate the functioning of English-speaking students, PhD students and scientists at the Medical University of Białystok (MUB). Due to the fact that the mobile app includes tips and information about Białystok and the Podlaskie region, the app could be also useful for Polish students of the MUB as well as students from other universities located in the city.

The application contains, among other things, the following modules:

1. **University** - containing information about the university, clinical hospitals, research at the MUB, the Branicki Palace, as well as the tab regarding the admission process for English-language studies.
2. **Campus*** - a module created on the basis of web mapping, with marked university buildings, faculties, hospitals, dorms and service places (restaurants, clubs, copy centres, hotels, parking lots) located in the surroundings of the MUB campus. Each place has a showcase containing basic data such as opening hours, address, phone number, e-mail address. Some of them have photo miniatures. The module also includes an option to navigate to the target place. Thanks to the search engine and points filtering, it is easy to find selected place.
3. **Calendar** - a day plan management tool integrated with the smartphone calendar.
4. **News** - an information module that publishes the latest information from the life of the Medical University of Białystok and important announcements. The news mainly come from the official website of the MUB.
5. **Events** - a module informing about upcoming events organised by the University.
6. **Guide** - a comprehensive guide for new students or foreign guests, including contact details of Dean's Offices and MUB units that support foreign students, information on dormitories, student organisations, transport (bus timetable and taxi services), legalisation of stay, security, healthcare in Poland (including lists of hospitals, healthcare centres and pharmacies), transport, as well as a Polish-English glossary with the most commonly used words and phrases and pronunciation recorded by the Polish native speaker.
7. **Education** - a kind of compendium of knowledge about English-language studies. Here, students have the opportunity to check syllabuses, class schedules, study regulations, and easily contact the English Division Dean's Office.
8. **Welcome Centre** - containing a list of matters that can be dealt with at the Welcome Centre, as well as the possibility of contact with employees providing services for foreign students.
9. **Emergency Numbers** - a module for making emergency calls (112 - emergency number, 997 - police, 998 - fire brigade, 999 - ambulance).
10. **International Cooperation** - a module which describes, among others, MUB's international cooperation with other centres from abroad, contact persons as well as a procedure for applying

for trips abroad in a nutshell.

11. **Białystok** – a module containing a brief description of the city and interesting places/monuments to visit, list of offices (including public offices, post offices and police stations), sport and culture facilities, as well as information about Podlaskie voivodeship. An important part of the module is the map presenting above mentioned places and points, integrated with web mapping service, with the same functionalities to map indicated in the module Campus.

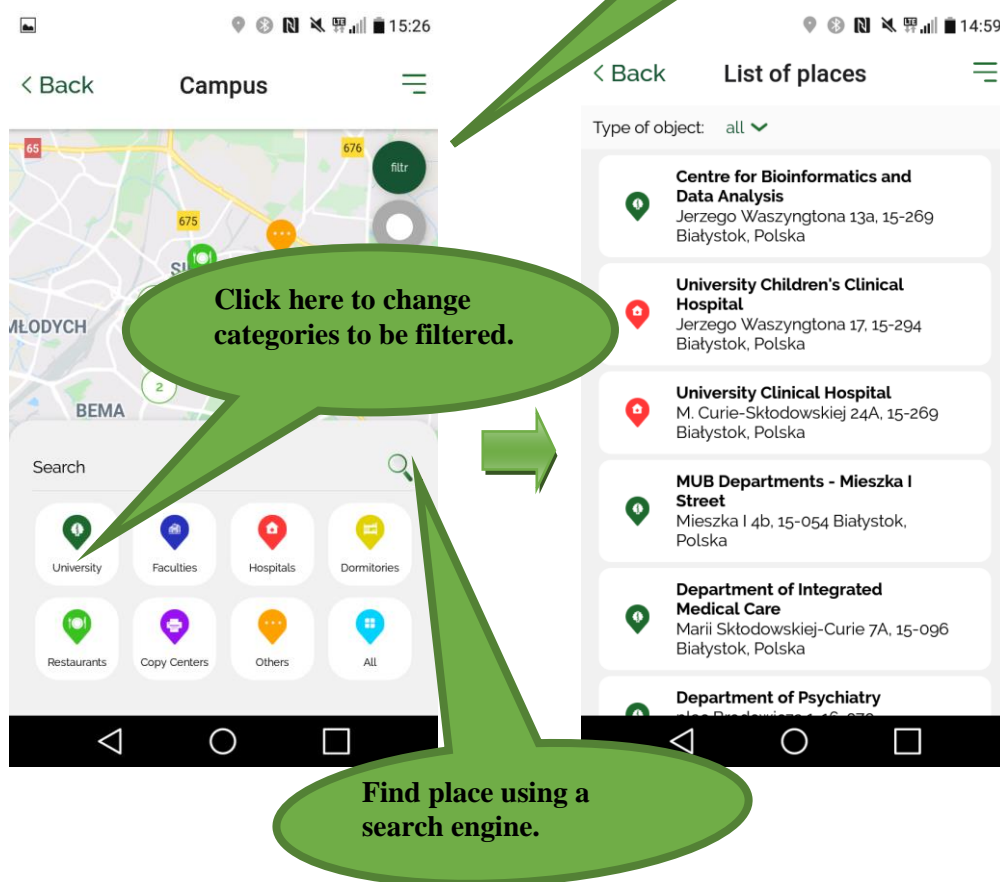
12. **Exchange Rate** - a solution that allows to easily convert the exchange rate of 10 foreign currencies (USD, GBP, EUR, NOK, SEK, CHF, CNY, CAD, AUD, INR), including cross rates. The exchange rates are automatically updated, on the daily basis, from the Polish Central Bank.

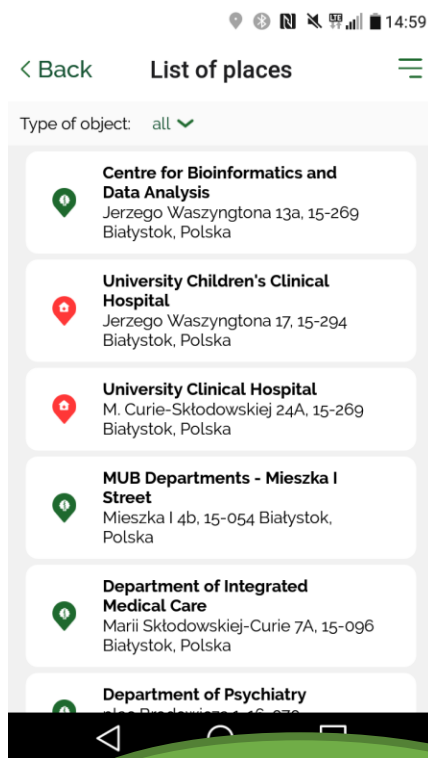
13. **Contact finder** – a tool that allows you to find a contact details of MUB employees.

14. **About the app** - a summary module including a description of the mobile app, and information about funding source.

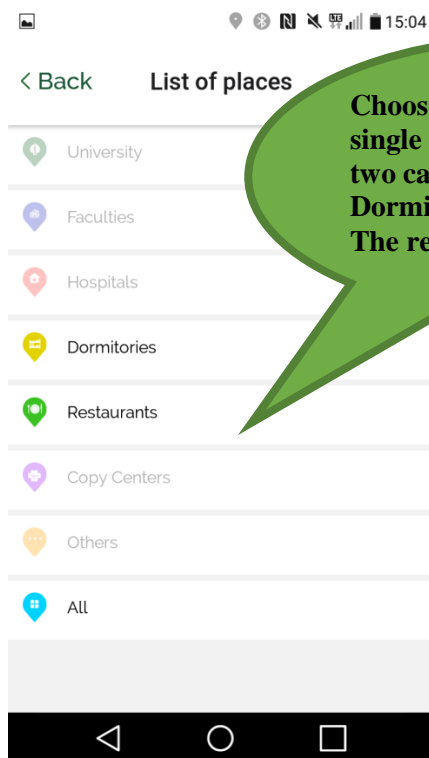
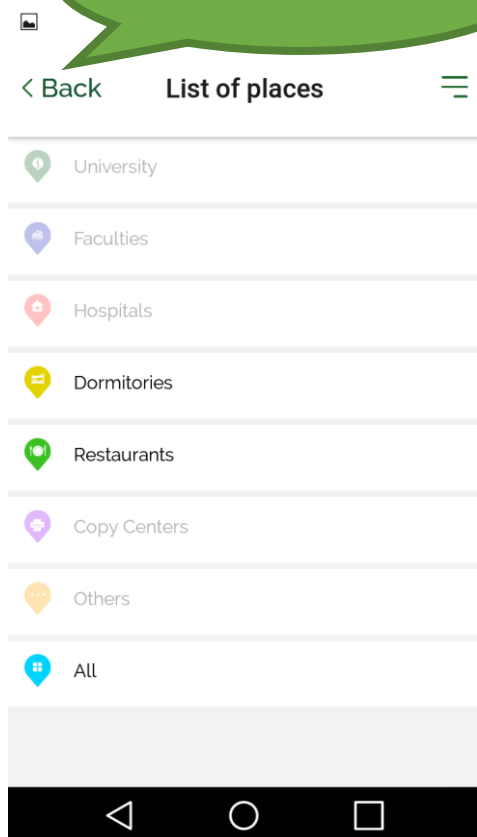
The most important functionalities:

- **Module Campus**

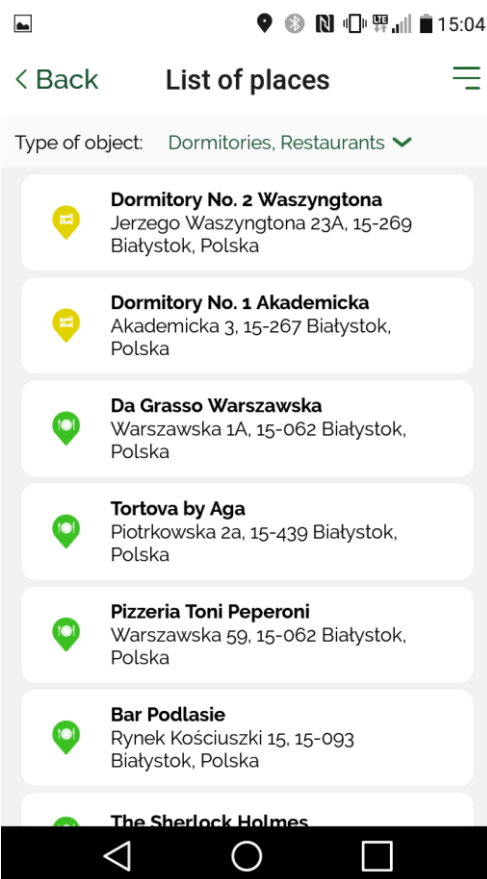


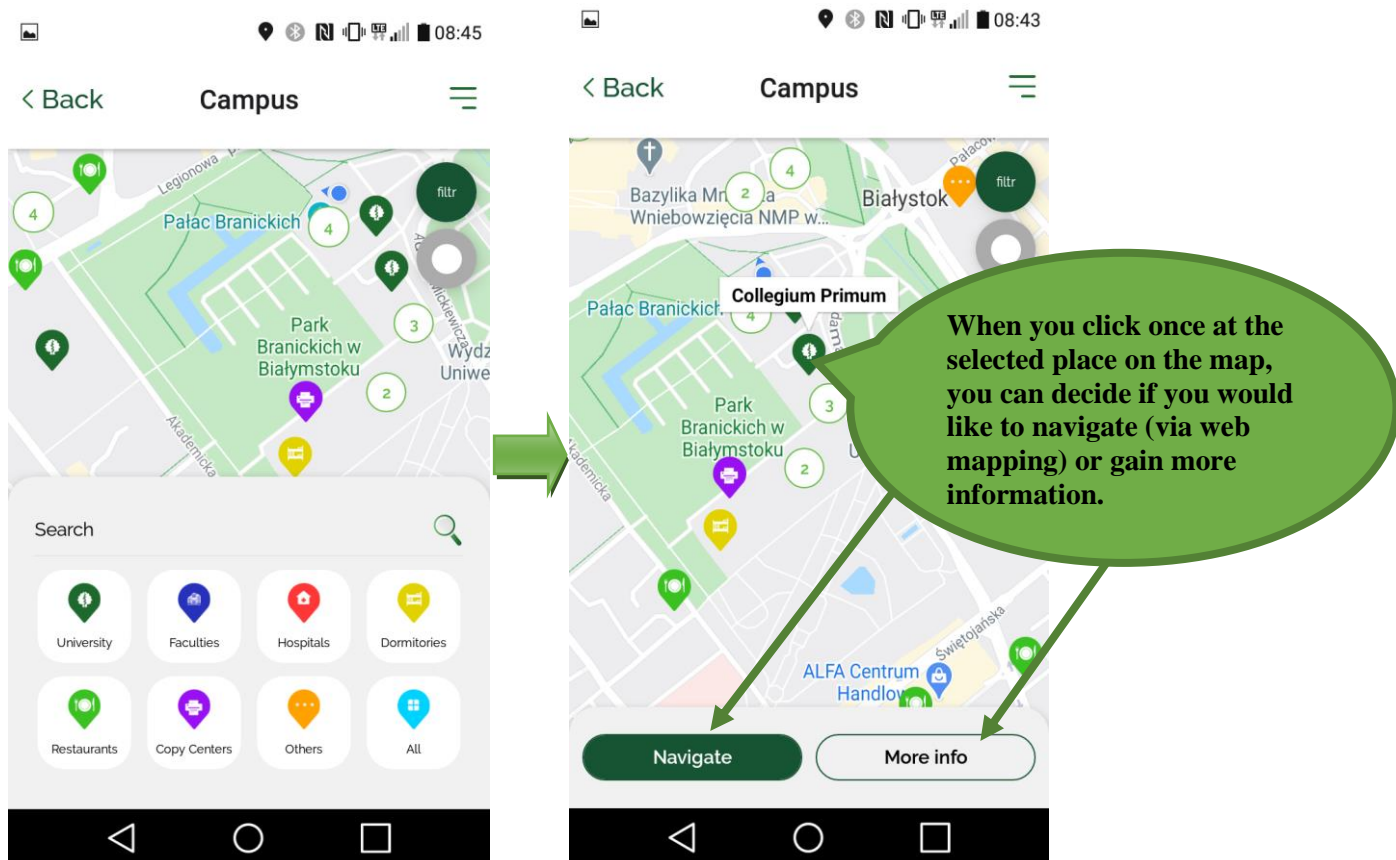


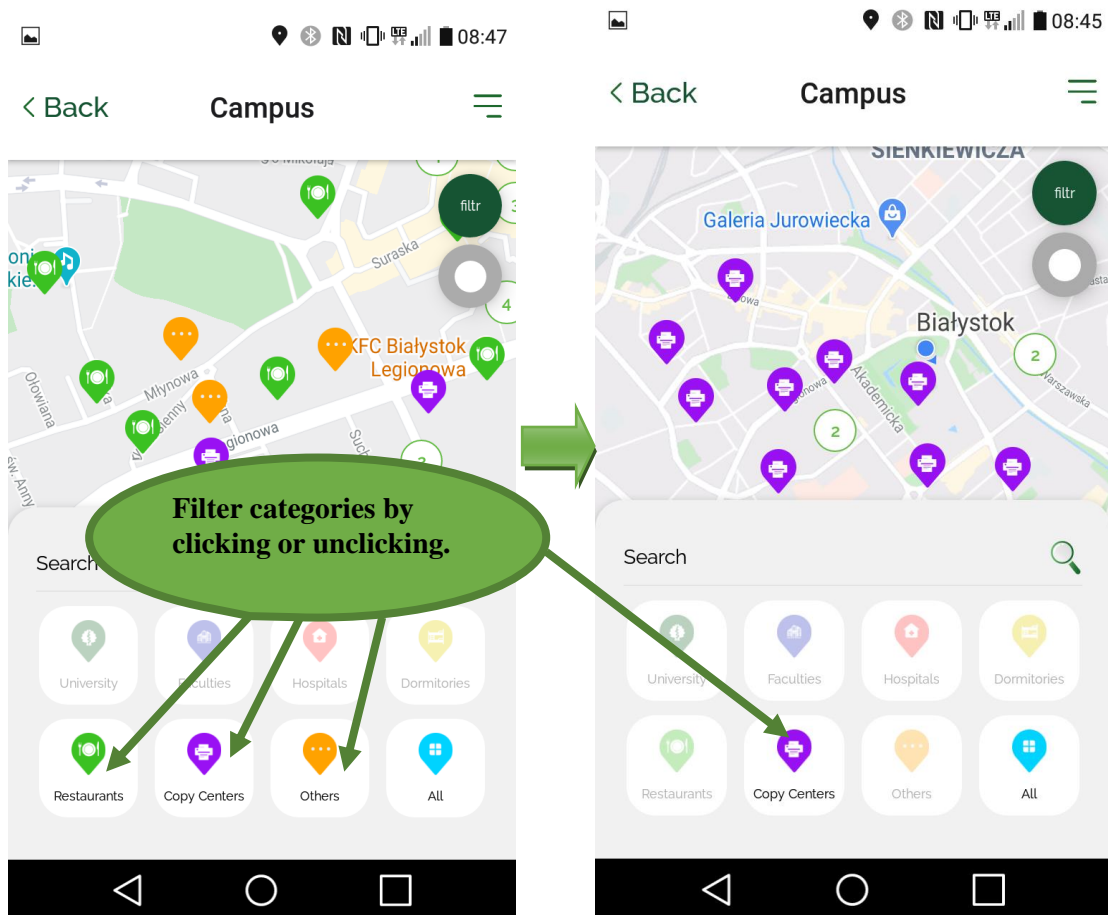
Click 'back' button to view filtered list.



Choose the categories by single click. On the example, two categories are chosen: Dormitories and Restaurants. The rest is hidden.







- **Module Emergency numbers**



• Module Exchange Rate

Click here to change exchange sequence.

Exchange rates are being calculated automatically.

Click at the "Pencil" to change the way of exchange (From or To).

Afterwards, click at the button to change currency.

After expansion - new currencies to exchange: CHF, CNY, CAD, AUD, INR.

• Contact form

Choose a 'Contact Us' button to send a request to the responsible department of the MUB. The functionality is devoted for foreign students of the MUB.

iod@umb.edu.pl'. At the bottom is a 'Send' button."/>

General Enquiries
Ask your questions

Name

Field of study

Academic Year

E-mail

Phone

☒ Privacy Policy*

In accordance with art. 6, section 1 letter a of the General Data Protection Regulation (GDPR), I agree to the processing of my personal data provided in the contact form in order to send and receive an answer to the question or solve the problem described in the form sent in the myMUB mobile application. I understand that I can withdraw my consent at any time by sending a message to the email address: iod@umb.edu.pl

Send

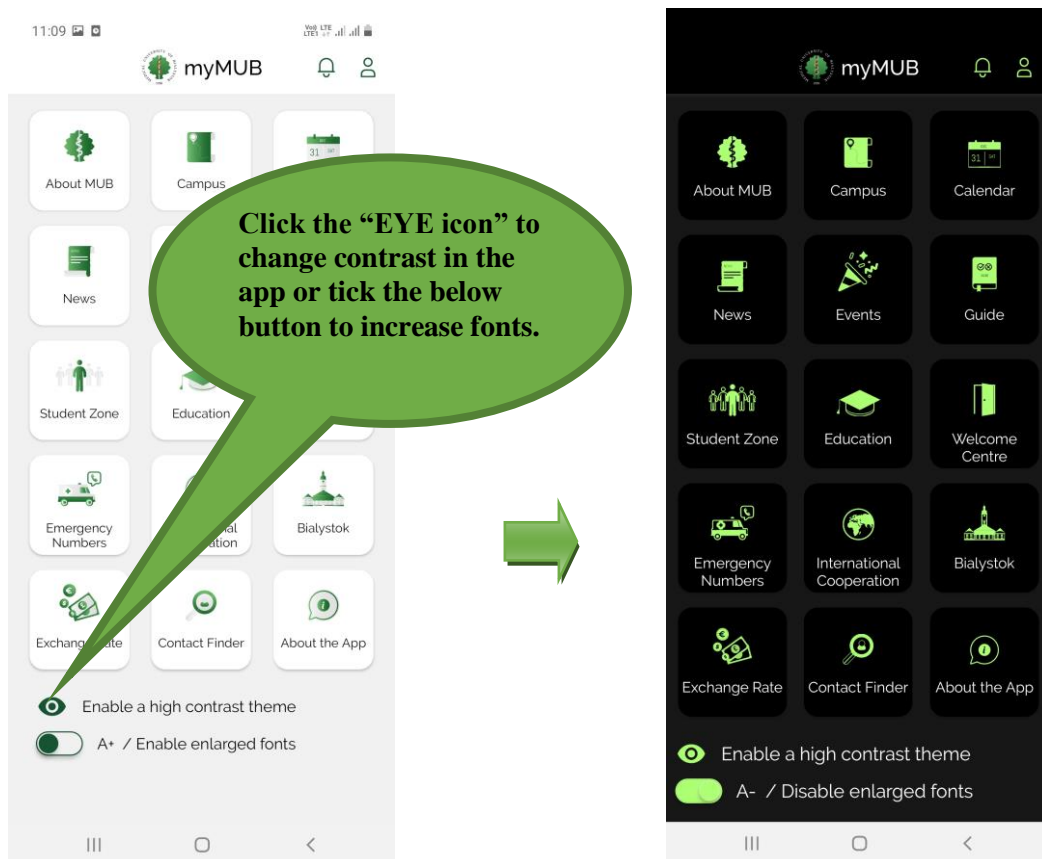
• Module – Contact Finder

Contact Finder

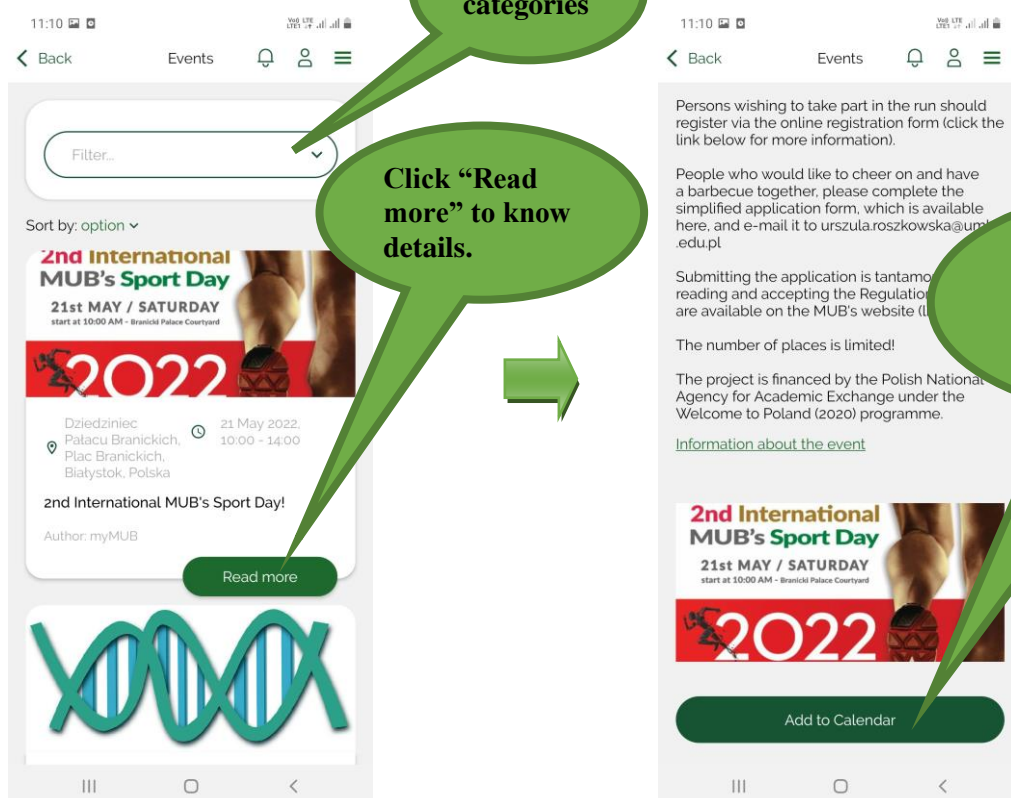
Thanks to the search engine, you will find information about employees and organizational units of the Medical University of Białystok. You can search by name and surname, organizational unit, university building, by telephone number or by alphabet. When searching for buildings, you get information about their location and the units that are located in them.

Contact Search Engine

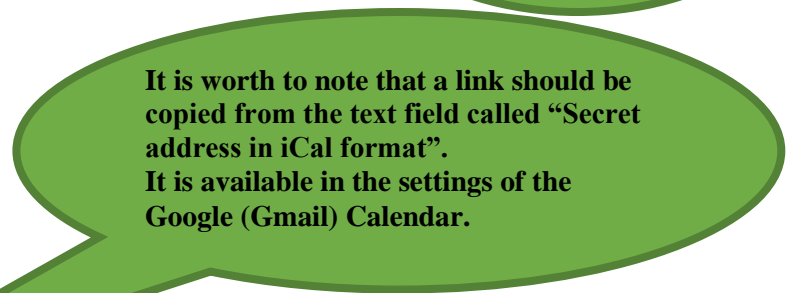
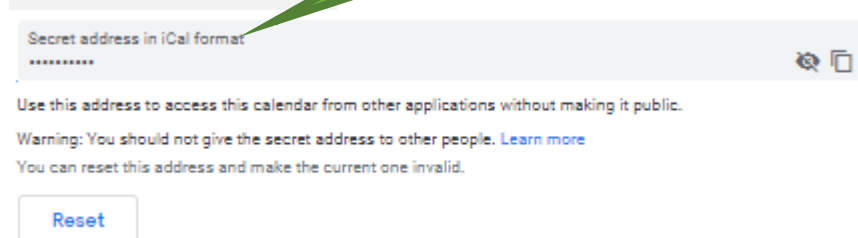
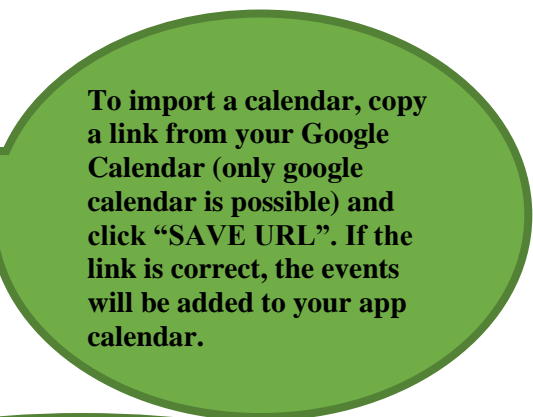
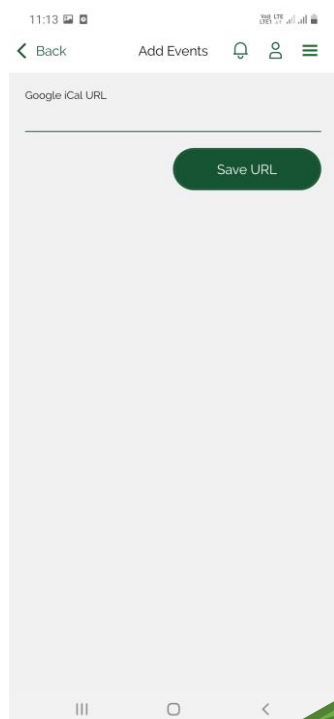
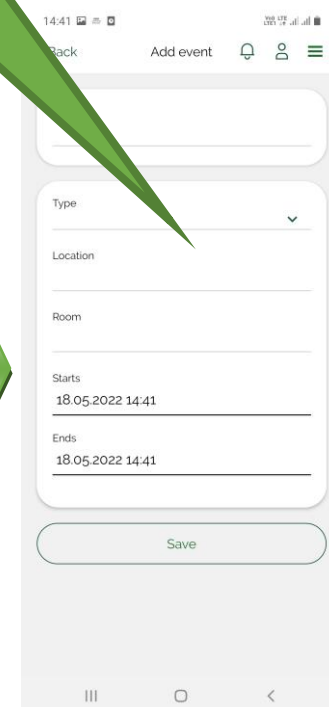
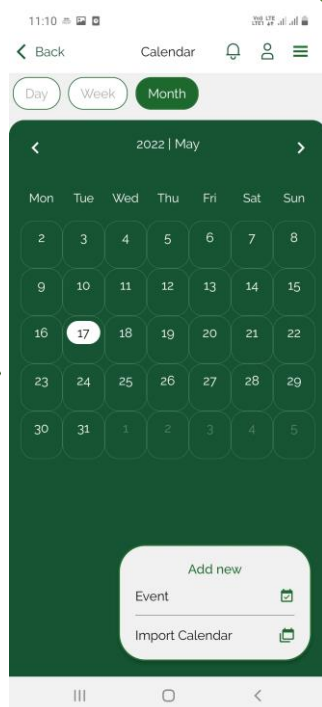
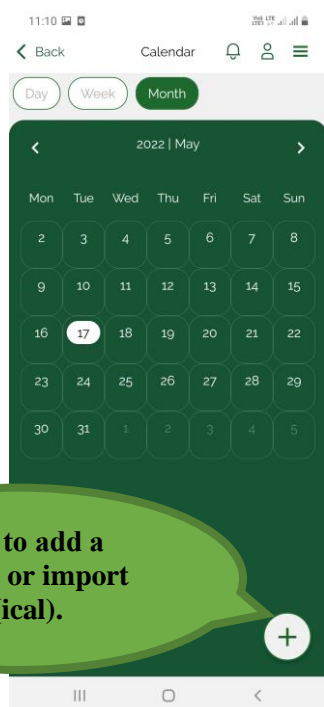
Click the button. You will be redirected to the contact finder (employees of the MUB) available on the official University website.



• Module Events



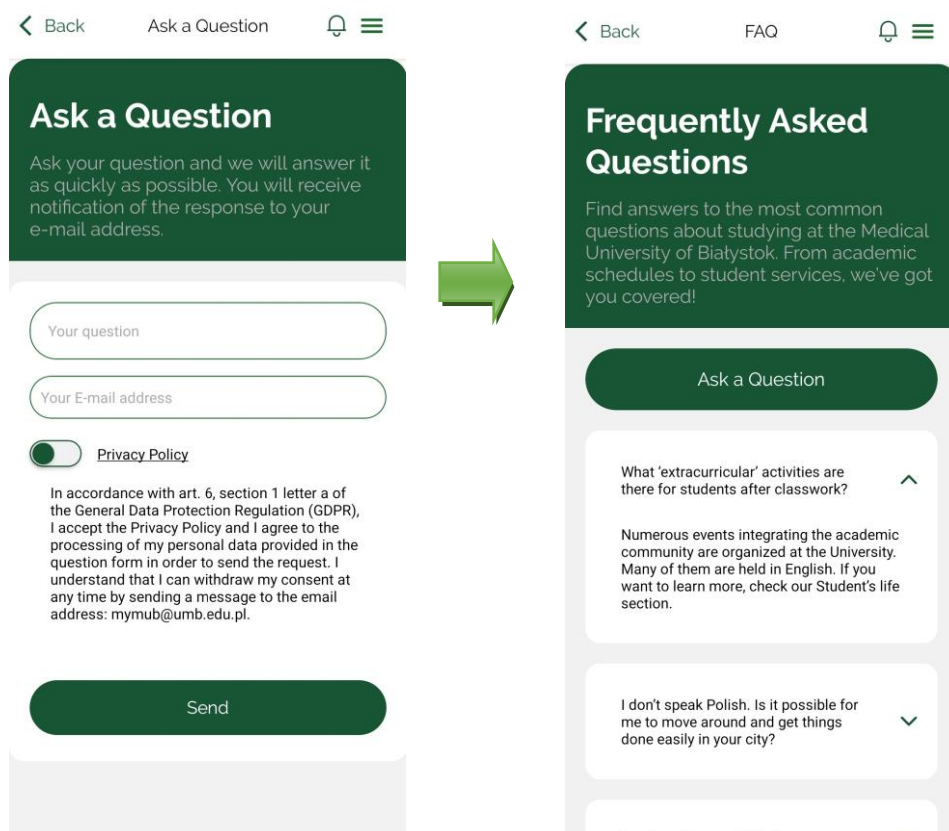
• Module Calendar



Implementation of new features or improvements:

- **Messaging system and FAQ-submitting questions directly through the app**

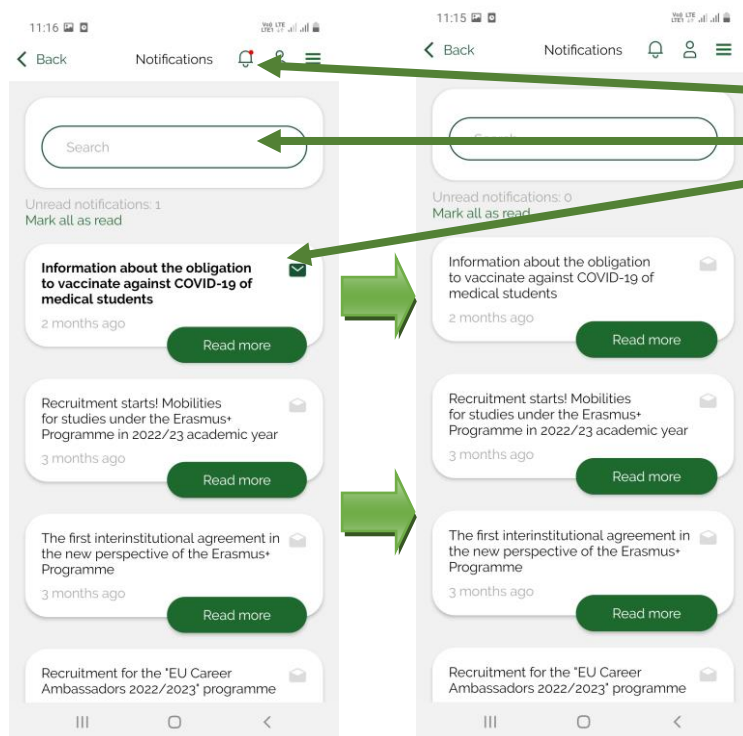
Students are able to send questions directly from the mobile app. The administrator will publish the answer in the Frequently Asked Questions (FAQ) module.



- **Improved integration of the Campus and Bialystok modules with Google Maps**

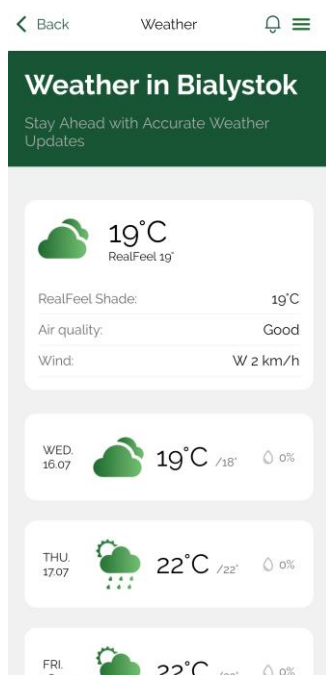
Before an expansion, updating the opening hours of offices, copy points, restaurants, or other points of interest (POIs) included in the app required manual changes in the admin panel by an ICD employee every time, which was time-consuming. Thanks to the modification, most of the POIs are integrated with the Google Maps database. If, for example, the opening hours of a copy point change on Google Maps, the app will automatically synchronize this information. Selected fields will be synchronized - for instance, when POI is added, the CMS system will retrieve data about the location and put them in the predefined fields (such as names, address, opening hours, etc.). Data synchronization will occur once a week.

- Enabled PUSH notifications for all users of the application.



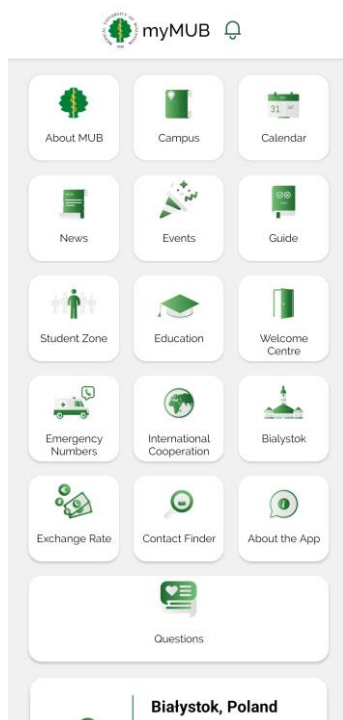
- a bell with red dot informs about a new notification,
 - use a search engine to find a notification that you are looking for,
 - tick a notification as read or unread
Please note – notifications are visible for all users (there is no necessity to create an account in the “Student zone”)

- Added a Bialystok weather forecast feature to the myMUB app synchronized with a meteorological portal.

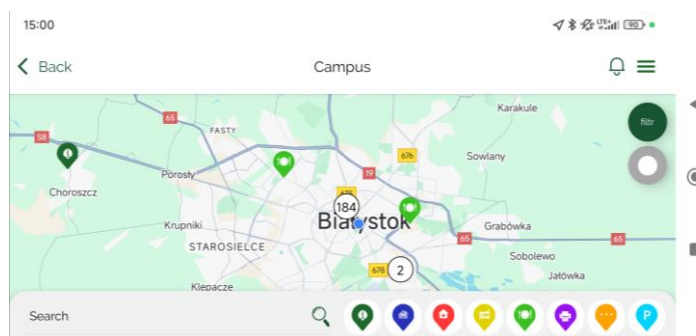


- Added the ability to use the app both in portrait (vertical) and landscape (horizontal) screen orientations, with automatic adjustment to different screen sizes

Vertical



Horizontal



If you have any problems or your plan is different than this displayed in the mobile app, please send a request at: mymub@umb.edu.pl

The Medical University of Białystok is not responsible for correctness and completeness of the individual schedules published in the myMUB mobile application.

Additional information:

* It is worth adding that the opening hours of certain University buildings (relates only to category: University) are approximated. In some buildings there are several MUB departments located, i.e. Collegium Primum or the opening hours depend on the class schedules i.e. Department of Integrated Medical Care. The working hours sometimes relates to the administration i.e. Department of Oncology (07:30-15:30).

The photographs presenting Białystok have been taken by the employees of the International Cooperation Department. The pictures showing the most attractive places in the Podlaskie voivodeship have been taken by participants of the “Rajskie Podlaskie” (literally: Podlaskie Paradise) Photography Contest. More information about the contest and the winners on the [MUB's website](#).

The content of the myMUB mobile app is for informational purposes only. The Medical

University of Białystok is not responsible for the timeliness, correctness, completion, completeness and quality of the content of the mobile app.

Responsible unit for creating the mobile app was the International Cooperation Department (ICD) of the Medical University of Białystok. The employees of the ICD have prepared most of the content of the mobile app. Supervision over the creation of the application was directly exercised by the Rector's Plenipotentiary for International Cooperation - prof. dr hab. Tomasz Hryszko.

Update: 25.07.2025